Request for Proposal for Internationalization and localization of AMCow's Knowledge Hub of Hubs

Duration of the assignment: 3 weeks
Date of advert: 10th November 2020
Deadline for applications: 17th November 2020
Tentative date of commencement: 19th November 2020

Background

The African Ministers Council on Water (AMCow) is an intergovernmental, Pan-African, non-budgetary institution working under the Specialized Technical Committee on Agriculture, Rural Development, Water and Environment of the African Union (AU). It provides political oversight on water resources and sanitation in Africa. AMCow's mission is to promote cooperation, security, social and economic development, and poverty alleviation among member states through the effective management of the continent's water resources and the provision of water supply and sanitation services. AMCow is mandated to provide political leadership in the implementation of the African Water Vision 2025 and water components of the African Union's Agenda 2063.

Knowledge is at the core of AMCow's political leadership, policy direction, and advocacy work. Water and sanitation specialists across the continent look to AMCow's ministerial authority to develop recognition and understanding of water and sanitation as priority cross-cutting issues for economic development. The year 2008 saw African Union's Heads of States and Governments in Sharm el-Sheikh commit to enhancing capacity building, monitoring & evaluation, and knowledge management. Following this commitment, the African Ministers' Council on Water's (AMCow) Executive Committee, in December 2016, mandated its Secretariat to expedite action to establish a knowledge-sharing platform.

By June 2019, AMCow started to implement its knowledge management strategy. It focused on creating a Resource Centre to help the Secretariat deliver information and knowledge services to the Member States and other partners. The Centre comprises a library at the Secretariat to manage the daily hardware services and an online knowledge hub intended to link to other hubs and extend services to a broader/global community. Currently, the platform only displays/communicates items in English language and needs to be internationalised and localised to become useful to more users across the Member States.

To enhance access to broader visitors and users of the knowledge hub, AMCow seeks the services of a company or consultant to internationalise and localize the knowledge hub. This means to optimize the knowledge hub to accommodate at least two African Union languages including French and Arabic, with the possibility of accepting three more languages.

Purpose

To adapt AMCow’s knowledge hub to user needs in terms of language of presentation, to facilitate accommodation of multiple cultural conventions and languages enabling creation of localized sites, and translations to other languages. The activity will also make the hub available to users in other languages, handle different character sets, currencies, submit form
Activities and outputs

- AMCOW and consultant will identify the necessary articles across the hub’s pages and sections that will be internationalised and localized.
- AMCOW will provide the translation in (French, Arabic and other) languages.
- Consultant will develop and integrate Internationalization (I18N) and Localization (L10N) into the existing knowledge hub.

Qualification and Experience

The successful company or candidate is required to meet the following criteria:

- Consultant or company must be computer scientists or engineers
- Understand web development and programming
- At least 5 years’ experience in the development and integration of Internationalization (I18N) and Localization (L10N) into web platforms or portals
- Have good understanding of the specific features and applications used to develop AMCOW’s knowledge hub.

Contract duration

This activity should be completed by the 10th of December 2020.

This application is open to firm or individual. Individuals should provide the following:

- A technical and financial proposal showing activity processes and cost of implementation

TO APPLY

Interested candidates or companies who meet the required qualifications and experience are invited to submit their proposal.

We only accept applications sent via email.

Please forward the application in English through the stated email: info@amcow-online.org no later than 17th November.